

## **Receiving your product:**

You'll receive your product(s) instantly after we receive payment from clients end. The system is automated so there's no chance of delay in receiving your product. However, for dedicated servers it MAY take from 24-72 hours to setup and mail our client with the access details. We're currently allowing only 6 payments gateways namely Paypal, Payza and Webmoney(WMZ) Indian Bank Transfer, Bitcoins, Skrill and Perfect Money!.

## **Refund Policy:**

Clients can request refund only within the time limit of 7 Days, Refund request received after the 7th day will be cancelled, You agree that you'll only request the refund if we fail to deliver the product.

## **Unacceptable Content:**

We have very strict rules for content, If you upload any unacceptable content your account will be cancelled and no refunds and backups will be given to you.

### **Examples of unacceptable content:**

Pirated content, Scam sites, Proxies, Warez content, mailbombers,IRC bots,content against a religion or community.

## **Payment Information:**

You agree to supply appropriate payment for the services received from ServersSoft Internet Services, in advance of the time period during which such services are provided. You agree that until and unless you notify ServersSoft of your desire to cancel any or all services received, those services will be billed on a recurring basis.

ServersSoft reserves the right to change the monthly payment amount and any other charges at any time.

## **Backups:**

Customers are responsible to save a copy of their backups on their personal computer to prevent losing your valuable data. You agree that you'll take care of your data at your end. However, We take backups on Monday, Wednesday and Sunday. Your old backups will be overwritten with the new ones. And no backups will be given to suspended accounts at any cost.

## **Data Usage:**

You get monthly bandwidth limit which is according to the package you purchased. If you use your current allowance we hold the right to suspend your account until the next payment of your product. To suspend your account until you upgrade your account or to suspend your account still you buy extra bandwidth limit on additional fees.

## **Server Abuse:**

Any attempt to harm or undermine our servers will lead to immediate cancellation of account. And no refunds will be provided, and a scam report will be submitted against you to your source to us. If your account received more than 1 DDOS attack your account will be immediately suspended and your backup will be mailed to you. No refunds will be given in this situation.

## **Policy Change:**

We hold full right to change, edit or to add our policies anytime we want. If you have any problems with our ToS please mail as at [admin@serverssoft.com](mailto:admin@serverssoft.com)